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**Gulfstream Aerospace London-Luton Service Center
Fact Sheet**

Purpose: To provide comprehensive service for Gulfstream aircraft – the Gulfstream G550, G500, G450, G350, G200, G400 and G300 as well as the GV, GIV-SP, GIV, GIII and GII.

Location: Hangar 63
Percival Way
London Luton Airport
Luton, Bedfordshire
LU2 9NT
United Kingdom

Acquired: April 2003 from BBA Aviation

Size: 56,000 square feet

General Manager: Sumi Fonseka

Operations Manager: Ken Driver

Number of Employees: ~ 100

Aircraft Serviced, 2007: Approximately 1,350

Spare Parts Inventory: Sales value of \$25 million as of March 31, 2008

Of Note: London-Luton is the first and only Gulfstream-owned service center to be operated outside the United States.

In 2004, London-Luton became the first Federal Aviation Administration-certificated aircraft maintenance center outside the United States to be awarded the FAA's Aviation Maintenance Technician Diamond Certificate of Excellence, which recognizes the highest level of achievement among five levels of technician maintenance training.

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Significant Events:

- 2006** Spare-parts inventory increases by a value of \$4.5 million to support the growing fleet of Gulfstream business jets operating in Europe and the Middle East.
- Receives approval from European Aviation Safety Agency (EASA) to provide comprehensive maintenance services for the large-cabin, mid-range Gulfstream G200 business jet.
- Gets the nod from EASA to perform maintenance work on Gulfstream G450 aircraft.
- Receives approval from the Hong Kong Civil Aviation Department (HKCAD) to perform maintenance on Hong Kong-registered Gulfstream G550 business-jet aircraft.
- 2004** Earns Part 145 approval from the European Aviation Safety Agency (EASA).
- Gets a Supplemental Type Certificate (STC) from EASA, enabling it to install the Honeywell AIRSAT 1 satellite telephone on GIV and GIV-SP business-jet aircraft.
- Increases hangar space from 28,000 to 56,000 square feet.
- Receives approval from the United Arab Emirates' General Civil Aviation Authority to perform maintenance on GIV and G300 business-jet aircraft.
- Becomes an authorized service center for Honeywell TFE-series engines.
- Garners approval from the Civil Aviation Authority of Bahrain to perform maintenance on GII and GIV aircraft registered in Bahrain.
- Becomes first service center outside the United States to receive Diamond Certificate of Excellence from the FAA for maintenance training.
- 2003** Receives approval from the FAA and United Kingdom's Civil Aviation Authority to perform service and maintenance on the large-cabin, ultra-long-range Gulfstream V (GV) business jets.

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